



Neighborhood Health Plan™

Your health. Our promise.

Dear Provider:

Welcome to the Neighborhood Health Plan (NHP) *Provider Manual!*

The *Provider Manual* is your resource on NHP's policies and procedures. It is also your guide on how to work with departments within NHP for answers to any questions you may have.

In our continued efforts to present the most accurate information in a timely manner, our *Provider Manual* is available exclusively via our website, www.nhp.org. As you visit the provider "neighborhood," you will be notified of any information that has been updated since your last visit to the site. We strongly believe that comprehensive reference material is a key contributor to fostering good relationships with our provider community. We encourage you to visit our website often for this and other important information. When printing our manual, remember to include corresponding hyperlinks. For your convenience, a link to [Beacon Health Strategies'](#) website, including the Behavioral Health Provider Manual, is also available.

We welcome your comments and suggestions as to how we can continue to improve the contents of the *Provider Manual*. Comments may be emailed to prweb@nhp.org.

To join our Provider e-news community and to be notified of updates to the *Provider Manual*, please visit the Provider section of our [website](#) for instructions on how to sign up. Should you have questions on any of the information referenced within, you may also contact our Customer Care Center at 800-462-5449 or your NHP Provider Relations Representative directly.

Thank you for your continued excellent care of Neighborhood Health Plan members.

Jennifer Kent Weiner
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